



What is Consumer Reports?

Since debuting as a pamphlet in 1936, *Consumer Reports* has been one of the most popular magazines in the U.S. The online companion to the magazine is produced by the same nonprofit Consumers Union and comes with the same guarantee of unbiased ratings and product reviews.

The library subscribes to both *Consumer Reports* and ConsumerReports.org, so you can browse the magazine *and* take advantage of the additional content and powerful features available only to website subscribers.

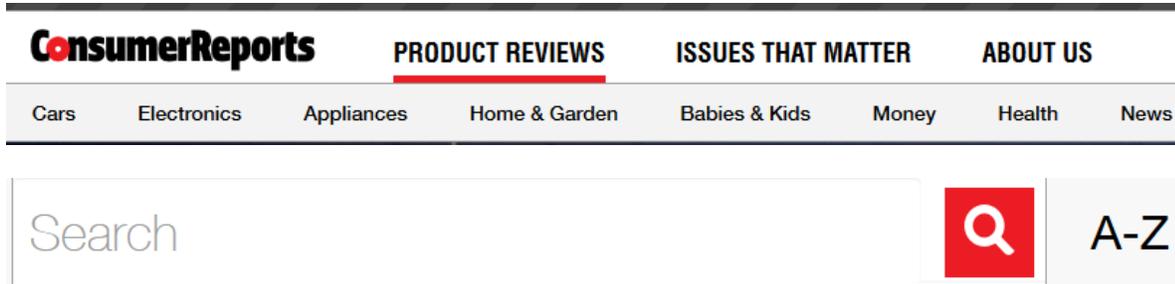
How to access ConsumerReports.org:

1. From the library's website www.lincolnwoodlibrary.org, select **Research & Learning** on the top menu, and then **Quick Links**.
2. Select **ConsumerReports.org**.
3. If you are outside of the library, enter **your Lincolnwood library card number**.

From the homepage:

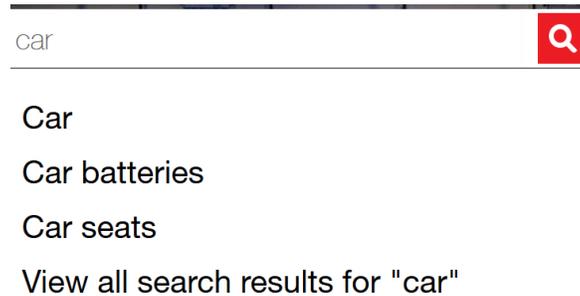
The screenshot shows the ConsumerReports.org homepage. At the top, there is a navigation menu with the following items: **ConsumerReports**, **PRODUCT REVIEWS** (underlined), **ISSUES THAT MATTER**, and **ABOUT US**. Below this is a secondary menu with links for **Cars**, **Electronics**, **Appliances**, **Home & Garden**, **Babies & Kids**, **Money**, **Health**, and **News**. A search icon is located in the top right corner. The main content area features a large banner with the text "Browse by category" in a white box, "FIND THE BEST CHOICES" in large white letters, and the tagline "We rigorously test products and services—and work to make the world healthier, safer, and more sustainable". Below the banner is a search bar with the placeholder text "Search Enter search term" and a red search icon. To the right of the search bar is a link for "A-Z" and a button labeled "Access alphabetic index". At the bottom of the page, there is a section titled "RECENTLY TESTED PRODUCTS" with four buttons: "Car Batteries", "Dishwashers", "Humidifiers", and "Snow Blowers".

Once inside the site, a search icon appears at the top of every page, while the categories appear as a horizontal menu:



Searching ConsumerReports.org:

As you type in the search bar, you *may* see suggested results pop up:



You can either select one of these suggestions to go directly to that entry, or finish entering your search terms to view full search results.

On the full search results page, a menu on the left-hand side of the screen allows you to **Narrow Results** by Content Type (Models, Buying Guide, News & Articles, or Videos) or Section (Appliances, Cars, Money, etc.).

Viewing Results:

Most product pages consist of an **Overview** of the number of products rated, the kinds of tests performed, and the characteristics rated. Select **Ratings** (or Ratings & Reliability) to view all brands and models, or proceed to **Recommended**, to view only those that achieve high scores. Some products also feature a **Buying Guide**.

A key to the ConsumerReports.org ratings appears on every **Ratings** page:



For some products, you can filter results using a **selector**. →

From the product ratings page, select an individual brand and model for detailed information: Ratings Report Card, Reviews, Specs, and more. You can also select up to five models to compare in a chart:

	 Mr. Coffee BVMC-SJX33GT	 Cuisinart Perfec Temp DCC-2800
<input type="checkbox"/> Product Type	Drip coffeemaker	Drip coffeemaker
<input type="checkbox"/> Brand Reliability	-	-
<input type="checkbox"/> Price & Shop	\$40.00 Price & Shop	\$100.00 Price & Shop
<input checked="" type="checkbox"/> Ratings	Mr. Coffee BV...	Cuisinart Per...
<input type="checkbox"/> Overall score (Out of 100)	83 Excellent	87 Excellent
<input type="checkbox"/> Brew performance		
<input type="checkbox"/> Carafe handling		
<input type="checkbox"/> Convenience		
<input checked="" type="checkbox"/> Features & Specs	Mr. Coffee BV...	Cuisinart Per...
<input type="checkbox"/> Brew-strength control	Yes	Yes
<input type="checkbox"/> Dimensions H x W x D (in.)	13 x 8 x 11	15 x 8 x 12
<input type="checkbox"/> Dispenser-style	No	No
<input type="checkbox"/> Programmable	Yes	Yes
<input type="checkbox"/> Small-batch setting	No	Yes
<input type="checkbox"/> Thermal carafe/mug	No	No
	View Full Features & Specs	View Full Features & Specs

Tablet selector

Focus your Tablet research by choosing the category, brand, and price range that most interests you.

Show only Recommended

Category

- 7- to 8-inch-screen tablets, Wi-Fi-only
- 7- to 8-inch-screen tablets, 3G/4G+Wi-Fi
- 9- to 12-inch-screen tablets, Wi-Fi-only

Clear all | Select all

Brand

- Acer
- Amazon
- Apple
- Archos
- Asus

Clear all | Select all

Price

Min: \$100 Max: \$1800

[Filter your results](#)

Price & Shop:

This feature offers ad-free online shopping. Once you locate a product you wish to buy, ConsumerReports.org can provide a list of retailers in order of price, lowest to highest. Only after you select a retailer will you be redirected to that retailer's site for your transaction.

If you would like more help using Consumer Reports, or any other library resource, just ask one of our Information Services Librarians. You can also set up a one-on-one appointment by emailing infoservices@lincolnwoodlibrary.org or calling us at 847.677.5277.